

Please see below our terms and conditions specific to WhatNot Theatres performance of 'The Littlest Fir Tree' at Milletts Farm. Additional terms and conditions relating to Milletts Farm Centre as a whole can be found on our website under FAQ's.

WhatNot Theatres 'The Littlest Fir Tree':

Booking conditions:

- Toddlers and babies under 2 years old do not require a ticket.
- Both adults and children (over 2 years) require a ticket to the performance.
- Please be aware there are some circumstances beyond our control that might mean we have to cancel a show. In the event that we are unable to put on a show we will contact all customers by email.
- Essential companion tickets are available for this event. Our full carers policy is available via our website.

On entry:

- Doors will open 10 minutes before the start of the show.
- Please ensure you have your booking QR code ready for us to scan upon entry, as we cannot just accept the reference code. A screenshot of your QR code will be sufficient.

Conduct during the show:

- All children under 16 years old are required to be supervised fully during the show by an adult over the age of 18 years. All accompanying adults and children over the age of 2 require a ticket.

What if we can't make our booking?

- All tickets are non-refundable.
- If you let us know by emailing **bookings@millettsfarmcentre.com** that you are not able to attend **BEFORE the start** of your pre-booked show, we can look to transfer your entire booking to an alternative showing, subject to availability.
- We are unable to split bookings so please bear this in mind if booking for others or larger groups.