

Sprouts Toddler Party Terms & Conditions

- Making a party booking secures the date and time of your party.
- One accompanying adult is included for every child guest.
- Any other additional adults must be paid for at the party adult rate of £3.50 per adult – these can be added to your booking online by our Party Co-ordinator.
- Our Toddler Parties are for those children who are turning 4 and under.
- The minimum number of children required to host a Sprouts Toddler Party is 6. If you are unsure of final numbers, please book for 6 and then we can add additional guests on prior to the event – these must be confirmed & paid for at least 7 days prior to the date of your party.
- A complete guest list must be provided 7 days prior to your party. Amendments to names can be made up to 48 hours before the party, but numbers cannot be reduced. If we are still waiting to receive your guest list 48 hours prior to the date of your party, we will only be able to cater for original numbers and no allergy requirements can be changed.
- Reductions in numbers are unable to be refunded in any circumstances, however, names on the guest list can be changed and party guests added on.
- Any changes or updates that are being made to your booking, including amendments to the guest list or adding any other food items without 7 days' notice will incur a £10.00 administration charge per change. Any amendments are subject to availability.
- If you wish to move your party date once booked this will incur an administration charge of £20.00. This must be paid prior to the change of date amendment. No amendments can be made within 48 hours.
- If Sprouts is forced to close due to adverse weather conditions and extreme circumstances, no refunds will be given, however, we will offer to reschedule your party to an alternative date (*subject to availability*). We will be unable to refund any non-attendees in any circumstances.



- **Your party package includes food. Please note no external food or drinks can be taken into Sprouts Playbarn. This includes birthday cakes.**
- Millets bakery birthday cakes can be purchased after booking your party. The bakery will require at least 14 days' notice. ****Please be aware candles are not permitted within the Play Barn or Outdoor Garden area of Sprouts.****
- Picnic bags will contain the same food items for every child unless allergen requests are made.
- Any special dietary requirements must be requested 7 days prior to the party date. Food choices can be amended up to 14 days prior to the party, but not after this time. Any guests that arrive on the day with allergens that we have not been made aware of will not be catered for.
- You will be able to enter the Play Barn from the time stated on your booking, not before, so please factor any time you may wish to spend setting up before your guests arrive in to your party arrangements. Early entry will not be permitted as the team will be cleaning the building for your session. You will need to vacate the Play Barn by the end of the booking time to allow us to fully clean the building for the next session.
- A picnic bench will be reserved for you within our main seating area (1 bench per 6 children booked).
- You are welcome to bring decorations such as table covers, tableware or air-filled balloons to add to your table. **Please be aware helium balloons are not permitted within the Play Barn.** Our party co-ordinator can advise on the best decorations to bring if required, so please email or call us to discuss this prior to your party.
- All party packages are non-refundable.

