

Please see below our terms and conditions specific to SEN sessions at Sprouts Play barn. Additional terms and conditions relating to Millets Farm Centre as a whole can be found on our website under FAQ's.

Sprouts Play Barn SEN Session Specific Terms & Conditions:

Booking conditions:

- As part of our commitment to safeguarding we do not allow any lone adults into Sprouts.
- All tickets are non-refundable.
- Valid carer ID will be required to be shown upon entry to your SEN session.

On entry:

- You can arrive at any time during your timed session but the leaving time will not be altered for late arrivals.
- Please ensure all members of your booking bring SOCKS so you can all enjoy using the playframe!
- Please ensure you have booked a pram ticket if you plan on bringing a pushchair/pram into the play barn on your visit. Pushchairs can be left in our covered outdoor stable for free or our car park is adjacent to the play area so they can also be left in cars. We have a small charge for pushchairs as we are required to restrict the number of these in the building due to our fire regulations and are keen to keep the inside of Sprouts clean and mud free too.
- Individual members of groups will be permitted to leave and re-enter the play barn during your session as long as a valid receipt is shown upon exit/re-entry and a responsible adult remains with the children inside.

When inside:

- There will be seating available inside and outside but pre booking a ticket does not guarantee a table, only entry to the play session. Table availability will depend on the number and size of the groups that book each day.
- Lockers are available to store valuables whilst you are busy playing!
- Rose Cottage Cafe serves a wide selection of snacks, breakfast, and lunch options, as well as delicious homemade cakes and hot drinks during each play session. We are proud to be a NUT FREE venue, and therefore we do not allow any food, including birthday cakes, to be brought into Sprouts Playbarn. *Please contact our team in advance if you would like further information on pre-ordering a birthday cake to enjoy during your visit.*
- Sprouts is a nut free venue and we do not have nuts as ingredients in any of the food available in Rose Cottage cafe. Whilst we can cater for most other food allergies, there are always some exceptions. Please make us aware **prior to your visit** if a member of your group suffers from multiple food allergies via email on sproutsplaybarn@milletsfarmcentre.com with your booking reference. We can then explore the best options for each individual.
- Socks must be worn by everyone using the play frame at all times. Shoes and bare feet are not permitted.

- We recommend children wear clothing which covers their legs and arms fully when using the play equipment to avoid friction burns that can result from active play!
- Toilets will close 5 minutes before the session ends to ensure they are thoroughly cleaned ready for the next session.
- The gift shop will close between sessions to ensure the whole team can clean the entire of the play barn ready for the next session.

Safe Sprout Rules of Play:

- When using the slides, we would advise that customers put their arms across their chest or on their lap to reduce contact with the slide surface. Do not go down the slide with children on your lap or holding hands.
- To prevent injury to yourself or others please empty pockets of any sharp objects before using the play equipment.
- Please do not take any food, drinks, sweets or chewing gum onto the play equipment.
- To avoid damage/loss please do not take children's personal toys and games onto the play equipment. Sprouts is a happy place and we request toy guns or weapons are left at home.
- Sprouts is proud to be a smoke & vapour free venue for the safety of the growing lungs playing in our play barn. Therefore smoking and vaping will not be permitted within Sprouts Play Barn or its surrounding areas.
- Those who are pregnant, are able to use the frame however we recommend using the ground level only.