

Please see below our terms and conditions specific to our SEN Maize Maze sessions at Millets Farm. Additional terms and conditions relating to Millets Farm Centre as a whole can be found on our website under FAQ's.

Millets SEN Maize Maze Sessions Specific Terms & Conditions:

Booking conditions:

- Babies under 18 months old can enter the event free of charge but still require an admission ticket and may only enter with a full paying adult.
- Pre-booked tickets are non-refundable and are valid for the session they have been booked for only.
- If you let us know by emailing bookings@milletsfarmcentre.com that you are not able to attend **BEFORE the start** of your pre-booked session. We can then transfer your entire booking to an alternative session subject to availability.

On entry:

- All visitors are required to wear their wristbands (*issued on arrival*) for their entire visit.
- You are welcome to leave and re-enter the maze throughout the date of your booking. Wristbands are required to be shown to staff upon re-entry.
- Last entry into the maze is 2:30pm and the event closes at 5.30pm.
- Children aged 16 and under are required to be supervised in all areas of the maze complex by a responsible paying adult over 18 years old.
- Unfortunately, dogs, with the exception of service dogs, are not allowed into the event area. Assistance dogs should be supervised and kept under your control throughout your visit, remaining on a lead and wearing the appropriate tabard or harness.
- Please wear appropriate clothing and footwear...you are in a field after all and ground conditions can be uneven.
- As this is an outdoor event with the maize mazes planted in a field, pathways are uneven in places, so wheelchairs, mobility scooters and pushchairs may struggle to navigate through the entire maize maze field.
- Visitors will be required to show proof of ID for carers on arrival.

Conduct in the event:

- For safety reasons, there is a strict **no smoking or vaping** policy in the Maze and throughout the event area.
- For your safety and to prevent damage please do not climb on any of the decorative structures around the Millets Maize Maze event.
- Everyone must stay on the designated pathways. Anyone caught walking through the Maize crop away from the paths will be asked to leave immediately.
- Adult visitors are responsible for the wellbeing, supervision and behaviour of the children they enter with at all times.