

Please see below our terms and conditions specific to WhatNot Theatres performance of 'Tea time with Hatter & Hare' at Millets Farm. Additional terms and conditions relating to Millets Farm Centre as a whole can be found on our website under FAQ's.

Booking conditions:

- Toddlers and babies under 2 years old do not require a ticket
- Please be aware there are some circumstances beyond our control that might mean we have to cancel a show. In the event that we are unable to put on a show we will contact all customers by email.
- If the British weather isn't on our side, the performance may be moved to an indoor location at Millets Farm. Customers will be advised of any changes via email prior to their scheduled performance booking.
- Carers tickets will be allocated according to our Carers policy – please [click here](#) for details.

On entry:

- Doors will open 15 minutes before the start of the show.
- You will need to have your full booking confirmation email printed out or ready to show on your smart phone or device, as we cannot just accept the booking reference code.

Conduct during the show:

- All children under 16 years old are required to be supervised fully during the show by an adult over the age of 18 years. All accompanying adults and children over the age of 2 require a ticket.

What if we can't make our booking?

- All tickets are non refundable.
- If you let us know by emailing bookings@milletsfarmcentre.com that you are not able to attend **BEFORE the start** of your pre-booked show, we can look to transfer your entire booking to an alternative showing, subject to availability.
- We are unable to split bookings so please bear this in mind if booking for others or larger groups.