

## **TERMS AND CONDITIONS:**

### **Tipi Hire Specific Terms & Conditions:**

- The hire period is for the times on the booking only. We are unable to offer early entry and all personal possessions and guests must have exited the Tipi by the end time on the booking.
- All rubbish must be cleared from tables into the bins provided by the end time on the booking.
- For safety reasons, there is a strictly no smoking or vaping in or around the Tipi. Any smoking or vaping must be carried out in the grassed car park area.
- If any misuse of the Tipi space or damage to its contents is witnessed the group will be asked to leave the Tipi immediately and no refund will be given.
- The cost of any damage to the Tipi or its content will be charged to the customer.
- The person who makes the booking is responsible for the conduct of the whole party and any disruptive or antisocial behaviour may result the whole group being asked to leave the Tipi immediately and no refund will be given.
- Cancellations with more than 2 weeks notice will be refunded. Cancellations with less than 2 weeks notice but more than 48 hours' notice may be moved to an alternative date. Cancellations with less than 48 hours notice we will be unable to be refunded or moved. All cancellations must be sent to [bookings@milletfarmcentre.com](mailto:bookings@milletfarmcentre.com).
- In the event of extreme weather conditions, we may be forced to close the Tipi and cancel bookings. In this instance we will notify all customers by phone and a full refund will or booking move will be offered.
- We will make 1 free of charge move to a booking. If you are not sure what date you would like to move your booking to, we can hold your tickets unredeemed for up to 1 month, but it must then be allocated to a new date. This new date must be within 6 months of the original booking date. If you would like to move the booking for a second time there would be an administration cost of £5.00.
- For any food bookings: full allergy and ingredient information can be requested by emailing [bookings@milletfarmcentre.com](mailto:bookings@milletfarmcentre.com)
- *Allergy Statement: Whilst we do our best to reduce the risk of cross-contamination, all our dishes are prepared in a kitchen that handles allergens and therefore, unfortunately we can never 100% guarantee any dish will be free from traces. Please let us know when booking if a member of your party has a food allergy, so we can take extra care.*